












Organisation	Client Group	Support Available				Lead officer for Household Support Fund	Method of Referral	Additional Information
		Support for Food	Support for Energy & Water	Support of Essential Items	Support for Housing			
ORGANISATIONS THAT ACCEPT SELF REFERRALS								
	People aged 50 & over across Herefordshire	✓				Sue Mosley 07714581624 sue.mosley@ageukhl.org https://www.ageuk.org.uk/herefordandlocalities	Accept self-referrals and agency referrals: Tel no. 0333 0066 299 Email: contact@ageukhl.org	Food vouchers - £150 – 200 for people 50+. Provide advice and support as core service – refer on to others if need be
	Those in need in Bromyard and surrounding area	✓	✓	✓		Alison Burton 07858 974805 alison@bfandmac.org.uk https://bromyardfoodbank.co.uk	Accept self-referrals and agency referrals: Tel no. 07942 672077 Email: bromyardfoodbank@gmail.com	Food parcels: primarily delivered service; Additional support provided as part of money advice service: energy - crisis support for energy bills, will otherwise refer on; essential items: such as school uniforms, transport costs, broadband & phone
	Those in need, particularly the homeless. Focus on Hereford city and environs	✓	✓	✓	✓	Melanie Groves 01432 381838 melatethos@gmail.com https://www.thelivingroomhereford.co.uk/	Accept self-referrals and agency referrals: Tel no. 01432 381838 Email: thelivingroomhereford@gmail.com	Food parcels; advice and wider support: emergency assistance and new tenancy help for homeless people; support with housing costs in exceptional circumstances
	Those in need in Ledbury and surrounding area.	✓		✓		Mark Lister 07581 283092 mark.lister@ledburyfoodbank.org https://www.ledburyfoodbank.org/	Accept self-referrals and agency referrals: Tel no. 07581 283092 Email: food@ledburyfoodbank.org	Food vouchers; Support for essential items: slow cookers, microwaves, air fryers and other cooking equipment.
	Those in need in Leominster and surrounding area.	✓		✓	✓	Kathy Bland 07780 525571 leominsterfoodbank@gmail.com https://www.leominsterfoodbank.org/	Foodbank - referral agencies only: Tel no. 07715 410575 Email: leominsterfoodbank@gmail.com Money Advice- Tel no. 07563 000862 Email: cmamanager@leominsterfoodbank.org	Food bags for children in school holidays; Energy and water bills – one off bill payments as a short term fix – will then refer on; Essential items: supermarket vouchers for fuel and non food essential products. Housing: one off support in extenuating circumstances
	Those in need in Hereford and surrounding area, with focus on South Wye	✓	✓	✓		Pastor Andy Goode 01432 357700 pastor@putsonbaptistchurch.co.uk	Accept self-referrals and agency referrals Tel no. 01432 357700 Email: pastor@putsonbaptistchurch.co.uk	Food parcels; Energy: crisis support for energy bills, will otherwise refer on; essential items: grants to households supplying goods or vouchers – low value items e.g. c. £50

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ORGANISATIONS THAT NEED A REFERRAL FROM AN AGENCY								
	Those in need, focus on Hereford, but can cover the whole of the county	✓		✓		Jacque Alsop 01432 607011 manager@herefordfoodbank.co.uk https://herefordfoodbank.co.uk/need-help%3F	Referral agencies: Tel no. 01432 607011 manager@herefordfoodbank.co.uk	Food parcels – primarily delivered service; essential items : basic cooking equipment to enable people in temporary accommodation to prepare and cook food
	Those in need, covers the whole of Herefordshire		✓	✓		Bridie Sullivan ceo@herefordshirecf.org 01432 272550 https://www.herefordshirecf.org/	Energy – referral agencies only online application: https://www.herefordshirecf.org/fuel-poverty/ Support for essential items – referral agencies only - online application: https://ukcf.secure.force.com/forms/HCE Email: office@herefordshirecf.org	Energy and water bills – referral agency will need to complete online application and ensure that applicant uses funding for paying energy bills; Essential items – includes white goods, boiler repairs.
	Households in need across Herefordshire			✓		Linda McKinley 07976 883420 linda@cmail.co.uk	Referral agencies only. MU purchase goods identified by referral agencies as well as vouchers for agencies to use. Contact Linda for more information.	Essential items : cooking equipment e.g. microwaves, kettles as well as white goods; basic furniture / carpet; clothing and other essential personal items
	Households in need across Herefordshire			✓		Yvonne Davies 07772 405686 yvonne@nils.org.uk	Referral agencies only. Online application: https://nils.org.uk/referring-agencies Tel no. 07904 488182 Email: enquiries@nils.org.uk	Essential items : household furniture, white goods; public transport journeys
	Households in need across Herefordshire		✓			Connie Cramp 01432 645286 conniec@severnwye.org.uk	Referral agencies only. Online application: severnwyenergyagency New referral agencies need a password. For this and further information contact Connie at conniec@severnwye.org.uk	Energy : this includes payments towards fuel debt, energy bills, oil/gas bottles and tanks and top up for prepayment meters.

THERE IS FURTHER INFORMATION AND ADVICE FOR HOUSEHOLDS STRUGGLING FINANCIALLY ON THE [TALK COMMUNITY MONEY ON YOUR MIND](#) WEBPAGES

Produced by: Talkcommunityenquiries@herefordshire.gov.uk